

## TECHNICAL INFORMATION

### SECURITY

• Support and unlock codes generated with AES256 and RSA 2048 encryption keys, unlock code is generated and sent via encrypted email for additional protection. Password Rescue application is an offline application stored securely in a secure location within Europe.

### SYSTEM REQUIREMENTS

- Windows 10 | Windows 8.1 | 7 | Vista | XP Server 2008 and 2003
- MAC OSX 10.5+
- Linux kernel 2.6+

### SUPPORTED DRIVES

- Safexs Protector 3.0 | Safexs Protector XT

### SUPPORT

- Standard Rescue Service\* 09:00-17:30 Mon-Fri (FREE)
- Gold Rescue Service\*\* 09:00-23:00 Mon-Fri, 10:00-22:00 Sat-Sun
- Platinum 24hr Rescue Service, available on request.

## BENEFITS



**PROTECTS** | Protect device users and confidential information from potential loss due to a lost password.



**AGENTLESS** | No software to download, install or configure



**BUILT-IN** | Technology built-in to all Safexs Protector drives, no updates needed, user/admin just switches on feature during drive initialisation and registers with Ctwo. {rescueservice@safexs.info}



**FREE SERVICE** | Unique free service available during standard business hours for all customers.



**REDUCE COSTS** | Remove deployment, management and licensing costs and help reduce IT help desk calls.

## SERVICES



**FULL SERVICE** | Ctwo provides user authentication and password rescue service direct to device users.



**PARTIAL SERVICE** | IT admin handles user authentication, Ctwo provides password rescue service via IT admin.



**CUSTOMISED** | Unique in-house solution enabling companies to provide their own Password Rescue Service for deployed Safexs Protector drives.

Reduce IT help desk calls and **PROTECT** valuable sensitive data from potential loss with Safexs Password Rescue Service.



ABOUT CTWO PRODUCTS AB - A market leader in a providing customised USB and encryption solutions out of its head office in Malmo, Sweden. Safexs has been deployed worldwide to government agencies, healthcare, education and corporates.

## AUTHORISED PARTNER

DESIGNED IN SWEDEN



WINDOWS



MAC



LINUX

CROSS PLATFORM - Safexs Password Rescue Service works beautifully on Windows, Mac & Linux based machines.

\* Standard Service Mon-Fri (CET) business hours, doesn't include national holidays and is based on a fair usage policy. Unlock codes will be sent within 3-4 hours during business hours.

\*\* Gold Service Mon-Sun CET, doesn't include national holidays. Unlock codes will be sent with 3-4 hours Mon-Fri and 4-8 hours Sat-Sun during operating hours.